

# Make your gift count



## Welcome to CanDo4Kids' 'Make your Gift Count'

Your support will help us to provide quality specialist programs to children and young people who are Deaf or Hearing Impaired and/or Blind or Vision impaired.

On our website there is a list of some of the items we use to support children. When you purchase a gift from this list, your donation will go towards funding much needed toys, resources or therapy programs.

For example, when you buy gifts such a Baby Spin Ball, Spin and Explore Gym or a Tactile book you are supporting children who are blind or vision impaired. If you purchase Speech Therapy, Occupational Therapy or Aquatic Therapy you will be funding the numerous therapy sessions we provide to children.

Please read on for further information about how 'Make Your Gift Count' works.

No matter what, the tax-deductible gift donation will go where it's most needed.

Thank you for supporting CanDo4Kids.

## When I buy a gift, does the money actually go to buy that gift?

Whichever gift you choose, your gift will help children who are Deaf, Blind or sensory impaired. Services are undertaken and support items are purchased as part of ongoing CanDo4Kids programs and services. The funds raised from 'Make your Gift Count' contributes to the cost of delivering those services rather than as ad hoc purchases. **Once**

**quotas are met in the area you have donated to, funds will be allocated to other much needed specialised children's therapy or resource requirements.**

### **Once I buy the item what do I get?**

You will receive a card to give to the person you are purchasing the gift for. You can pick a personalised card that has a picture of the gift you have chosen on the front or one of our general cards. The inside of the card contains information about how your gift is making a difference to the lives of children in need in South Australia. This card will be sent to you so you can give it to your family member, loved one or friend for that special occasion be it a birthday, anniversary or at Christmas.

### **Can I track my gift?**

The cost of tracking each individual item would be expensive and we want your donation to get to where it's most needed. Your donation will go towards supporting children who are Deaf or Hearing Impaired and/or Blind or Vision impaired.

### **Can I send a card directly to my friend?**

When you order online we will post you the card (with an envelope) for you to make a personalised message giving you the opportunity to hand deliver or post it on.

### **What does a card look like?**

Here is a sample of what cards will look like:

*\* Insert image here*

### **How long does it take for my card to be delivered?**

Orders may take up to 7 working days to process. Then it is in the Postie's hands, which could be another 2-3 days. Please take this into consideration around the festive season.

### **Is my gift tax deductible?**

Yes, because you're helping CanDo4Kids and our work in the community. We will post your receipt with the card.

## **How secure is my information?**

CanDo4Kids uses 128 bit SSL encryption to protect the transfer of personal and financial information between your browser and our servers. When using the CanDo4Kids registration and donation pages, a small lock or key symbol in the status bar of your browser indicates that you are connected securely. Personal information and financial transactions are stored on our secure database server. Stringent security guidelines are in place to protect this data, and its use is governed by our Privacy Policy.

## **Credit Card Transactions**

CanDo4Kids uses the St George Payment Gateway, which processes online payments in real-time. All transactions are encrypted throughout. Transactions are processed in real time, normally taking between 5 and 15 seconds to obtain authorisation. Credit Card details are NOT stored at any time on the CanDo4Kids servers. Only summary information including the amount of the charge, transaction date and approval code are retained. For this reason, Credit Card transactions using this service are likely to be more secure than traditional methods of payment where a physical record of the Credit Card details is made and retained.

## **e-Payment Gateway process**

Here is an overview of the secure payment service used by CanDo4Kids:

1. The customer places an order on the website with a shopping cart. The order is posted securely across an encrypted link.
2. The CanDo4Kids System receives, logs and verified the LUHN and date, and if they are valid, forwards payment details via a secure encrypted link.
3. The CanDo4Kids payment gateway receives, logs and forwards payment details via a secure encrypted link to the Banking System.
4. The Banking System clears payment.
5. The Banking System forwards encrypted details and authorisation code back to CanDo4Kids system.

6. The CanDo4Kids payment system logs the transaction result.
7. The CanDo4Kids System formats, records and forwards the response to the customer, via the internet.
8. The customer receives the response from the gateway typically in 6 to 15 seconds.

Thank you for supporting CanDo4Kids and children in South Australia.