

# CANDO4KIDS-TOWNSEND HOUSE 128TH ANNUAL REPORT

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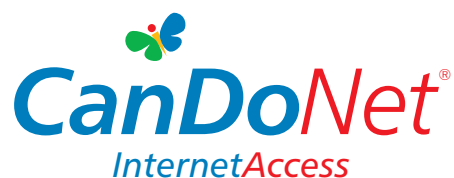
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# WAYS YOU CAN SUPPORT THE CHILDREN OF SOUTH AUSTRALIA



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# CONTENTS

CANDO4KIDS IS ABOUT HIGHLIGHTING THE POTENTIAL OF CHILDREN INSTEAD OF FOCUSING ON THEIR DISABILITIES. IT IS ALSO ABOUT ENSURING TOWNSEND HOUSE CAN CONTINUE ITS 131 YEAR TRADITION OF PROVIDING SERVICES TO THE KIDS OF SOUTH AUSTRALIA WHO HAVE A SENSORY IMPAIRMENT.

BOARD OF DIRECTORS' ETHICAL STATEMENTS	2
CHAIRMAN'S REPORT	3
CHIEF EXECUTIVE OFFICER'S REPORT	10
BOARD OF DIRECTORS	19
FINANCIALS	20



# BOARD OF DIRECTORS' ETHICAL STATEMENTS

## MISSION

To provide therapy, recreation, technology, training and support services to children and young adults who have a sensory impairment including being blind/vision impaired, Deaf/hearing impaired or those who have a communication disorder and their families across SA.

To support them to become as independent as possible and to assist young people to have greater access to education and employment so that they can achieve an enhanced quality of life.

## OUR VISION

"CanDo4Kids-Townsend House will be an organisation that excels and is recognised for a range of support and services to children and young adults with a sensory impairment.

We will help our children, young adults and their families achieve their full personal potential and help them become empowered to make informed choices about their lives.

We will be a positive influence on social policy in our community and be regarded highly as a valued advocate to policy decision makers.

We will be apolitical and respect protocols when dealing with Government Departments and Agencies and always act appropriately and in the best interests of the children that we assist.

We will create cooperative partnerships between ourselves, government, business and other community organisations.

We will engage our children, young adults and their families and industry professionals in regular dialogue to identify and agree upon future directions of our services.

We will be ethical and transparent in all of our dealings. We will treat all people with dignity and fairness."

## PHILOSOPHY

CanDo4Kids – Townsend House aims to be regarded as the Centre of Excellence in the provision of services to children and young adults who have a sensory impairment. We will strive to be the best in whatever activity we undertake within the strategic direction of the organisation.

We believe that all people regardless of Race, Colour, Religious Belief, Gender, Sexual Preference and Disability have equal citizenship rights in our global community. We believe that all people have the right to explore their full potential. We believe that we will help to create opportunities for those people who are disadvantaged to realise their potential wherever possible."

# CHAIRMAN'S REPORT



**CANDO4KIDS-TOWNSEND HOUSE AIMS TO BE REGARDED AS THE CENTRE OF EXCELLENCE IN THE PROVISION OF SERVICES TO CHILDREN AND YOUNG ADULTS WHO HAVE A SENSORY IMPAIRMENT.**

The Board is responsible for the overall corporate governance of the organisation and monitoring its strategic direction and performance. As a busy and successful year comes to a close it is time to reflect on the achievements of the past 12 months and to look forward, towards planning for the next triennium.

The year 2005 has continued the growth of services to young people who have a sensory impairment and their families and new initiatives undertaken have been designed to facilitate outcomes for our client group. As in previous years, the demand for services has been high and staff members are working extremely hard to meet this demand. The family centred therapeutic and socialisation model of services has proved most successful, with the result that the number of clients in all services is increasing.

## **BOARD INITIATIVES**

The two sub-committees of the Board set up in the latter part of 2004 have continued to work with and support members of staff.

These sub-committees, which report directly to the Board, are made up of Board members and Management and meet monthly, prior to Board meetings. The Community Services Sub-Committee advises on and approves procedures, particularly the updating of the Policies and Procedures Manual.

In addition new initiatives are monitored, updates are given by the General Manager of Community Services, and proposals for new programs and positions are discussed and recommendations taken to the Chief Executive Officer and then the Board.

The Finance & Business Development Sub-Committee meets with the Chief Executive Officer. The particular focus of this sub-committee is on budgets, financials and business matters. This group monitors the progress of Townsend Park Retirement Living, particularly the aspects relating to the finances.

## STRATEGIC DIRECTION

Our mission in providing a wide range of services to our clients is to support them to become as independent as possible, to have greater access to education and employment and to increase their opportunity to enjoy quality of life. The past year has seen a development of services, considerable work in refining our policies and procedures and an increase of staff. We aim to be regarded as the "Centre of Excellence" in the provision of services to children and young adults who have a sensory impairment, we strive to focus on our core business and to ensure that the best possible services are delivered by highly skilled professionals.

## SPECIAL PROJECTS AND INITIATIVES

In line with our vision to "be an organisation that excels and is recognised for a range of support and services to children and young adults who have a sensory impairment," a number of special projects and new initiatives have been introduced.



Our older kids explored the grounds of Townsend House on bikes during their school holidays.

## APY LANDS: SPEECH AND HEARING PROJECT

CanDo4Kids–Townsend House was fortunate enough to receive a grant from the Vodafone Australia Foundation's "World of Difference" Program to support the appointment of a Speech Pathologist to work in the APY lands for twelve months. As a result Helen Smith is screening children's language and hearing, providing training to community health workers and teachers and working in schools. She refers children with hearing loss to the Department of Education and Children's Services' (DECS) Speech Pathologist who visits each term. In addition to the funding from Vodafone, the Client Services Office (CSO) through the Department of the Premier and Cabinet has provided a major contribution towards the project and Variety SA has also supported by way of a major equipment grant. This is an extremely worthwhile project, which addresses an area of great need. The enormity of the chronic nature of ear infection is overwhelming, as is the long-term implication of poor health and hygiene.



Bevan Farrell, Grounds Assistant is now also a Mentor helping two young Deaf boys to participate in Scouts. Here Bevan uses sign language to relay instructions for rope knotting.

## THE SAIL PROGRAM

The SAIL program was handed over to CanDo4Kids–Townsend House in July this year by the Guide Dogs Association of SA & NT with the support of the Government of South Australia.

To meet one of the key outcomes of the SAIL program and it's funding, a full time Coordinator for the Mentor Program has been appointed as well as a Youth Worker and a Family Support Coordinator. We are now in the position to provide a more comprehensive range of services to children and young adults who have a sensory impairment.

### TOWNSEND PARK RETIREMENT LIVING

The first two stages of the village are now well and truly established and residents can often be seen walking through the grounds or enjoying picnics and barbeques with family and friends.



Townsend Park residents enjoy the security, lifestyle, sense of community and ambience of the village and communal grounds.

A number of positive developments have occurred in the village. A Residents Steering Committee, Finance Sub-Committee and Social Committee have been established. Happy hours for residents and staff have been introduced and social functions occur regularly. Our first Village Manager, Alice Morrissey, did a superb job of managing operations and communications and providing invaluable assistance to our residents.

On behalf of the Board I extend our best wishes to her. The Board is pleased to welcome the new Village Manager, Sandy Carle, who will continue the work commenced by Alice.

Work has commenced on the third stage of the village. Plans encompass two and three-story apartments, a single-story row of cottages, a recreation centre and a gym. It is expected that completion of the cottages will take place later in 2006 with the remainder of stage three being targeted for completion in March/April 2007.

### CANDONET

CanDoNet is an exciting initiative, which offers premium Dial-Up and Broadband Internet access, Web Hosting, Web Design, Networking and Support Consultancy at competitive prices. It is Australia's first Internet Service Provider owned and developed by a community organisation for the benefit of the community. All profits raised go directly to young individuals who have sensory disabilities via the CanDo4Kids Foundation, providing them with services that will assist them to participate in learning and social activities and to enjoy quality of life. We have recently been recipients of innovation awards for this entrepreneurial venture.



The CanDoNet homepage is clean, user-friendly and functional in design, with links and search engines that allow access to useful information at the click of a mouse.

## PUBLIC RELATIONS

Under the CanDo4Kids logo, Townsend House has increased public exposure and achieved an excellent reputation both among the government sector and within the community. The CanDo4Kids trademark has ensured that the community automatically acknowledge that Townsend House provides services to children. It has also facilitated sponsorship and the establishment of beneficial corporate relationships.

## RECOGNITION AND AWARDS

The organisation has received national recognition and several awards for its innovative and entrepreneurial approach to community services and revenue generation. Congratulations to CEO Paul Flynn, who won the Ernst & Young Social Entrepreneur of the Year Award for the Central Region, and who will compete for the National Social Entrepreneur of the Year Award in November. Paul was also named as runner up in the Equity Trustees National CEO Innovation Award ceremony for outstanding innovation and entrepreneurial leadership in the field of Community Services and Innovative Business Management.



CEO, Paul Flynn proudly accepted an Ernst & Young Social Entrepreneur of the Year Award for the Central Region.

Our Recreation program continues to be a favourite for many of the young people we support and has also become highly regarded within the industry. CanDo4Kids recently received Certificates of Merit at the 'Be Active' Office for Recreation and Sport Awards 2004 for Innovative Programs for Disabilities, and the 'Be Active' Award for Community Participation Initiatives. CanDo4Kids has also been recognised for Innovative Physical Activity Programs for Students with Disabilities from the Australian Council for Health, Physical Education and Recreation (ACHPER). This is the first time that the ACHPER award has been won by an organisation, rather than a school, which is an amazing achievement in itself.

Congratulations also to Rory Edwards who was a finalist in the 2005 Young Employee of the Year Award run by the Holdfast Bay Chamber of Commerce in conjunction with Glenelg Kiwanis Club and Messenger Newspapers.

## CHIEF EXECUTIVE OFFICER

CanDo4Kids-Townsend House enjoys financial stability and service growth under the strategic management of Mr Paul Flynn.



Play 'n'Fun group is for pre-school aged children who have vision loss. Activities such as bubble blowing are fun as kids create shapes and catch light and colour.

As a result of his outstanding innovation and entrepreneurial leadership, financial expertise and management skill this organisation continues to be recognised as one of the major organisations within the disability sector. Townsend Park Retirement Living is entering its final stage, CanDoNet is up and running, the call centre operations have become a model of successful best practice, a calendar of well supported events is ongoing, and strong links have been established with other agencies for people who have sensory disabilities. The success of these initiatives is due to Paul's strategic planning, creativity, and leadership.

Paul never loses his focus on the core business of CanDo4Kids-Townsend House, which is to provide services to young people who have sensory disabilities and their families. The development of new income streams, increased collaboration with other sensory organisations and links with Government Departments facilitate the ongoing development of a service that is recognised as a model of best practice. These strategies also enable the employment of highly qualified staff to ensure that the best services are offered to our clients.

On behalf of the Board I would like to extend our sincere thanks to Mr Paul Flynn for his outstanding contribution to CanDo4Kids-Townsend House operations.

## THE BOARD

The Board of Directors of CanDo4Kids-Townsend House strives to achieve best practice in meeting its responsibilities for the overall corporate governance of the Organisation.



Tactile rugs (made and donated by volunteers) allow babies with little or no vision to explore different tactile sensations in a safe and comforting environment.

This includes planning its strategic direction in collaboration with senior management; establishing goals and monitoring the achievement of those goals in order to optimise the quality of service provision. There have been no changes to the Board this year. The Directors who share their expertise in overseeing the core business and the strategic direction of the organisation reflect an appropriate mix of skills and experience in management, administration, financial planning, health, service provision and education.

To keep Directors informed, the practice of inviting staff members to talk about their roles and their work has continued, thus facilitating closer contact with staff and better-informed Directors.

Special thanks to our Board Minute Secretary, Alice Morrissey.

## STAFF

CanDo4Kids-Townsend House employs an active, dedicated staff and the achievements of 2005 have been realised by the work they have each carried out in their individual fields.

My congratulations go to all members of staff for their hard work, professionalism and commitment to achieving the vision and the strategic goals of the organisation. There have been a considerable number of changes during the year. We were sad to farewell Helen Dempster (after 15 years service), two of our occupational therapists - Kylie Fontanot and Karen Purdie (who is on extended leave, working in an orphanage in China), Alice Morrissey (Townsend Park Manager) and Jan Clements (Call Centre Manager). We wish them all the best in their future ventures.

Seventeen new staff joined the organisation in 2005. A number of new positions have been created and staff numbers have been increased. We are delighted to welcome Hellen Riley (Family Support Blind/Vision Impaired), two new Occupational Therapists - Alexa Day and Sarah Livesey, Bronwyn Macey (Speech Pathologist), Helen Smith (Speech Pathologist - APY Lands), Casey Daley (Early Intervention), Grace Macri and Tracy Schirripa (Deaf/Hearing Impaired Family Support), Kate Wilson (Youth Worker), Jane Nelson (Mentor Program Coordinator), Kirsty Medcraft (Business Development Assistant, CanDoNet), Sue Basile (Manager of Communication & Sales), Sandy Carle (Townsend Park Manager), Mark Datta (IT Manager), Wendy Kenney (Finance & Admin Assistant), Ross Sims (Assistive Technology Assistant) and Susan McClymont (Receptionist). We extend a sincere welcome to you.

On behalf of the Board I wish to extend my thanks to all members of staff for their contribution to enhancing the lives and learning opportunities of children who have a sensory impairment, and to supporting the families of these children.



1700 people flocked to the grounds of Townsend House for MusicFest "Sunset Jazz" to enjoy performances by etypejazz and Gumbo Ya! Ya!

## VOLUNTEERS

CanDo4Kids-Townsend House is ever indebted to our large team of volunteers for their commitment and unselfish dedication to supporting the work of the organisation and for participating in many of the administrative and fundraising activities.

## SPONSORS

The Board would like to express its sincere thanks to our many sponsors. We look forward to their continuing interest and support.

## EVENTS

An exciting calendar of events formed some of the highlights of the year. MusicFest 2005- 'Sunset Jazz' proved to be our biggest and most successful function for the year. The large audience enjoyed jazz, blues, contemporary and Latin music. Sunday in the Sun gave us an opportunity to rock and roll to the music of The Boomers and much fun was had by all. Once again Invitation Day saw nearly 1,000 guests enjoying afternoon tea on the lawns. Profits from these events go to support services for our clients and their families. The year 2005 has been a year of expansion, innovation, new liaisons and new projects. I look forward to the continuing growth and development of CanDo4Kids-Townsend House.

Dr Carolyn Palmer  
Chairman



Gourmet food, wine tastings and interactive fashion parades helped to make our 2004 Melbourne Cup lunch at Scampi's on the Beach (Gleneilg) loads of fun!



A performance by the Klemzig Primary School Signing Choir (Deaf and hearing students signing to music) was a highlight at this year's Invitation Day.



Gumbo Ya! Ya!'s infectious party spirit brought out unexpected moves and grooves from youngsters at MusicFest "Sunset Jazz".



The Boomers inspired twists and turns at every corner, on and off the dance floor at Sunday in the Sun.

## CEO's REPORT



IT IS WITH GREAT PLEASURE THAT I PRESENT  
THE 2004/2005 ANNUAL REPORT TO OUR  
FAMILIES, MEMBERS, PARTNERS AND SUPPORTERS.

Townsend House has a rich history of serving the community in South Australia since 1874. Over that time the style and type of assistance that we provide has changed as community needs have changed.

As the 20th Century closed and we greeted a new millennium, Townsend House faced one of the most difficult financial challenges of its long history. To continue to contribute to the social fabric of the South Australian community and to fill the void for those who needed us most, we had to significantly improve both our financial situation and our ability to grow our kids services in an efficient and sustainable way.

As we move towards the end of calendar year 2005, I am extremely pleased to report that our strategy of growth and diversity of income streams over the past 5 years has been very successful and, with your continued help, we are in a very strong position to ensure that we can support the community for many years to come.

One thing that has not changed is our philosophy that we are a true charitable institution. By this I mean we provide free and charitable services to the community, the families and children who we assist. It is with this philosophy and with your help that we strongly contribute to the Social Capital of South Australia.

What do we mean when we talk about contribution to Social Capital? The term "Social Capital" is relatively new, but its use has grown from the need to qualify and quantify those aspects of our life in our community that make us who and what we are.

Social Capital is the result of the contribution that we all make to our community that makes it safe, healthy, happy and caring. It is the outcome of the investment of time and resources into our community by the people, organisations, churches and governments. Like all other forms of capital, Social Capital has a dividend; in South Australia the dividend from Social Capital is that we live in a safe, stable and healthy environment.

It is our ability to be aware of those in need, to be moved to action, to help those less fortunate and to be disappointed and sometimes outraged when others do not respect our community values.

CanDo4Kids-Townsend House has, for over 131 years, established itself as a major contributor to the Social Capital of our community. Our values reflect those of the broader community; we help those that need a hand up, advocate for those that need a voice and seek to provide a road map to independence and assistance for those in our community who will be better off with our support.

## CHILDREN AND FAMILIES

The increasing demand for our services has seen client numbers increase six fold and staff quadruple in the last 3 years to meet the individual, therapeutic and support needs of these children, young people and their families.

CanDo4Kids - Townsend House is now the major community service provider to children with a sensory impairment in this state. This growth has only been possible thanks to help from our supporters, donors, partners, board members, volunteers, staff and the Government of South Australia. However, to achieve the growth in services that has been required to meet community demand, we have also needed to generate funds via some alternative activities that have been very successful for us. Townsend Park Retirement Village and CanDoNet - Australia's first Internet Service Provider owned and operated by a community organisation - have been outstanding successes for our income generation.

Our children's service has a strong family centred practice and a focus on providing a broad range of services and support.



Our "Fun For Under Fives" group was thrilled to play and pose with a Glenelg Footballer. The Deaf and hearing impaired kids meet on a regular basis to enjoy play-based activities with a mix of physical exercise and communication.

Our goal is to provide early intervention, support and training for children and young adults to learn the skills and gain the confidence and competency to become as independent as possible as adults.

We encourage an attitude of innovation in our staff and they have the willingness to do what is needed, when it's needed and how it's needed. This has meant that CanDo4Kids - Townsend House has built a unique client centred service that achieves results.

Our growing reputation for service excellence has been rewarded with accreditation and in 2005 we emerged with significantly increased funding from the South Australian Government to match our own considerable investment in growing desperately needed services in metropolitan, rural and remote South Australia. Last year also saw the realisation of the hard work over the past 4 years and the development of several new elements of our children's services, producing the strongest growth for CanDo4Kids - Townsend House since its early days of growth in institutional living in the late 1800's.

Assistive Technology is very much the key to young people having the skills and the freedom to communicate equally, to succeed in education and to achieve employment. Easy access to information through the Internet will help them to navigate their way in a more inclusive society. Our strong belief and commitment to making technology available and more importantly to offer training in the areas of specialised software was recognised by the State Government in late 2004, with what was the first equipment grant for children with a sensory impairment for \$150,000.

We have been able to significantly reduce the waiting list for assistive technology equipment and as a result 40 children have received equipment ranging from Closed Circuit TVs through to Brailnotes, Pacmates, computers and software to assist them with learning and their education. We have provided a number of young people who are hearing impaired or who have auditory processing disorder with sound and FM systems for classrooms and schools across the state. We have also continued our project to provide 2nd life P.C.s to clients, and we thank the many companies and individuals who donated their old computers so that we could update them and give them to children and their families.



Terry Furness trains high school students to use specialised computer software.



This Auslan Playgroup learnt the importance of facial expressions when communicating in sign language.



Kids with albinism and their siblings "had a ball" at Jumping Beans Playhouse Café. The outing formed part of our Family Support program, which caters for the entire family unit.



Helen Smith, our resident APY Lands Speech Pathologist loves working with Aboriginal kids and makes screening fun! Photo courtesy of Independent Weekly / James Knowler

An added benefit of owning our own Internet Service Provider was that CanDoNet offered more support to all of our children and their families through 12 months free subscription to the Internet and hardware (modems) where required.

In one of our new and most ambitious directions we developed a strong partnership with the Vodafone Australia Foundation's "World of Difference" Program, Variety SA, The Premier and Cabinet APY Task Force and Disability Services Office to support a Speech Pathologist to work in the APY lands (based at Ernabella) for 12 months. This program has to date screened the hearing and language of over 200 young indigenous children living in the 9 communities that make up the South Australian area of the APY lands of Central Australia.

We have developed a new speech pathology service, supporting the early language and communication needs for children who are both vision and/or hearing impaired in the early years of 0-5. The Early Intervention Vision Impaired program has grown and is now made up of a Special Education Teacher, Social Worker and Occupational Therapist and employs casual staff and professionals to assist with new group programs, such as Babies and Pre-school Groups. A new position in our Deaf and Hearing Impaired program is now in place and this offers families a home visiting service and weekly sessions for our Fun For Under 5's Program.

Bronwyn Macey, CanDo4Kids Speech Pathologist desensitises the mouth of this baby who is blind to encourage eating, drinking and exploration of new objects or food of different textures without fear.



Many residents of Townsend Park Retirement Village have joined our team of volunteers and now meet fortnightly to make and mend our new Tactile Braille Books for babies and young children. These very detailed and intricate books provide a unique opportunity for children who are blind or severely vision impaired to enjoy books from a very early age and to begin to develop the tactile senses required for reading Braille, beginning a lifetime of book appreciation and story telling.

While the Internet opens the world to a young person it is essential that they also practise safety awareness. CanDo4Kids - Townsend House joined partners with SA Police, SA Libraries, Department of Education, Catholic Education and Independent Schools as part of the E-Safety Committee that received a grant from The Premier's Community Initiative Grant to develop an Internet Safety & Awareness Package. This package, containing important information for young people and their families, such as posters, bookmarks and postcards, was jointly launched in February by The Commissioner of Police and has been distributed to 10,000 children across the state.

The demand for Occupational Therapy continued to grow and whilst we have taken on two new Occupational Therapists – one in Early Intervention and one in our Youth Program for a total of four, we have for the first time had to initiate a waiting list.

All programs are providing increased services and these are linked through the case management system. Family Support is the keystone of this service and this year we have been busy developing new parent networks, two of which are in the country – Whyalla and Mt Gambier.



Adults help babies to enjoy reading tactile books (with "touchy feely" pictures, words and Braille) from a very early age.

Dr Adam Graycar from Department of the Premier and Cabinet spoke at the E-Safety Project launch.



Santa made our Christmas BBQ very special for this little boy.



The Little Room encourages babies to become aware of physical objects and boundaries and explore movement.

In the Deaf and Hearing Impaired service we now have two coordinators for family support. One works closely with our Speech Pathologist in Early Intervention, while the second coordinator works with school-aged children, young adults and their families.

Our recreation program has been recognised for excellence and is now an award-winning program in South Australia. We continued to support children to achieve a range of new and exciting challenges. In our highly attended Adventure Club, they sailed and rock climbed, to prove to everyone that they can succeed with a little help and training.

Recreation is all about “being there - enjoying the thrills and the excitement”. This year was no exception and 40 tickets were received from the Department of the Premier & Cabinet’s Clipsal 500 so that kids and their parents had a first class seat to this event. The excitement just got better when BankSA provided a private box at the Adelaide Entertainment Centre for kids to enjoy the Motor Cross Event.



These young adults felt adrenaline rush through their blood at the Clipsal 500 and met racing drivers in the corporate area.

With a little fear and great determination these teenagers cable hang-glied at Old Noarlunga, as part of their monthly Adventure Club program.



Wind-surfing was just one of many adventures experienced by young adults at the annual Port Vincent Aquatics Camp.

## JOINT VENTURE – CAND04KIDS AUDITORY PROCESSING DISORDER CLINIC

We were pleased to announce a joint venture with Flinders Medical Centre and Flinders University to establish the CanDo4Kids APD Clinic. Through the CanDo4Kids Foundation we have committed \$50,000 per year for the next three years to establish this wonderful service at Flinders Medical Centre.

It is estimated that 5 to 8 per cent of all school-aged children suffer from APD, which can significantly affect their language development and their ability to learn and participate in the classroom and in social activities. APD affects children differently, in part depending on the severity of the disorder, however its symptoms are similar to those experienced by children with a hearing loss. APD often means that a child may not respond when spoken to, or they may respond inappropriately, as they did not correctly hear or interpret what was said. Many also find it difficult to eliminate background noise, which may result in a lack of concentration and difficulty in remembering what they heard.

Unfortunately APD often goes undiagnosed and parents or teachers assume that the child may be unmotivated or have a behaviour problem. Some children may be inappropriately diagnosed with Attention Deficit Disorder. Without correct diagnosis and treatment this disorder will seriously impact upon a child's ability to study effectively at school and to interact positively with teachers, family and friends. For most people diagnosed with APD it remains a lifelong disorder, but early diagnosis and management can reduce its potential effects on educational, vocational and social aspects of adulthood.

For parents seeking the necessary specialist's diagnosis, there is currently an 18-month to 2-year waiting period for an appointment with an audiologist in the public health system. We hope that the new CanDo4Kids APD Clinic will clear the current public client waiting list and that the service may expand to the northern suburbs over the next few years. The project has only come to fruition thanks to a combined approach from community, university, government and business sectors. Flinders University and Flinders Medical Centre are proudly offering the clinic space and equipment at FMC. Part project funds have also come from PowerState Credit Union, through profits raised from its very own member-based Internet Service Provider, PowerStateNET.

## COMMERCIAL INITIATIVES

All of our major commercial initiatives have proven to be extremely successful to date. Townsend Park Retirement Living has two of the three stages complete and 49 Villas are now occupied. The residents of Townsend Park are a great group of people who add much to the fabric of our mini community at Hove. The third stage of the development has commenced and will see 12 'Mews' style cottages completed in late 2006, followed by 47 executive apartments due for completion in early 2007.



The old school buildings are reduced to rubble and amazing sea views have appeared for the future site of Townsend Park - Stage Three.

Our Internet Service Provider, CanDoNet, has proved to be a wonderfully innovative project for the organisation through our wholly owned subsidiary Can Do Internet Pty Ltd. The customer base is growing in line with budget predictions and the project has opened up many wonderful opportunities for the organisation and the children of South Australia.

## SPONSORS AND CORPORATE PARTNERS

We are extremely fortunate to have a wonderful group of Sponsors and Partners who are all acknowledged later in our report. Henry Ford once said: "A business that makes nothing but money is a poor kind of business". None of the work that we undertake for the community is possible without the support of South Australian businesses who want to make a contribution. Supporters, Sponsors, Partners and friends have a right to feel justifiably proud of their contribution to the Social Capital of South Australia and the positive impact that they make on the lives of young South Australian children.

## MODBURY NORTH

CanDo4Kids has been extremely fortunate to be the recipient of a major gift of office and recreation facilities in Modbury North. The two organisations who have provided this wonderful gift are the Gully and District Cultural and Sporting Club Inc and the Emu Cultural and Sporting Club Inc. The facility at 23 Famechon Crescent, Modbury North will be partially converted into offices and a recreation and clinical area for our children's services. This will allow for more of our northern-based families and clients to access clinical services in a more controlled and focussed environment, which will allow for increasingly better outcomes for the kids that we assist.



GE Finance staff made tactile books for use in our Early Intervention program. Volunteering is just one way in which businesses can help CanDo4Kids.

We will also be making some low cost, and in some cases free space available to other children's organisations who have similar aims and objectives to our own.

This is a wonderful opportunity for community development and improving the outcomes for the children in the northern suburbs of Adelaide.

## VOLUNTEERS

In South Australia volunteering has been measured to contribute over 4 billion dollars to the economy. Statistics indicate that over 36% of the population of South Australia volunteer their time or services for the benefit of the community. The South Australian Government has realised the value of volunteerism to the social fabric of our community and has included a target of 50% in the State Strategic plan.

It was once said that "nothing is stronger than the heart of a volunteer" and like many community organisations we could not undertake our valuable work without the support of a loyal band of people who contribute to the outcomes for the children we assist.

## STAFF

As our capacity has grown, so have our staff numbers in the children's services team. We are fortunate to have a dedicated team whose focus is on improving the lives of South Australian children, wherever they live. It is an absolute honour to work with such a wonderful group of people and I feel humbled to be able to lead them.

## DIRECTORS

Our achievements over the past few years and our ability to increase our much needed services to children and families in South Australia could not have happened without the guidance, support, wisdom, enthusiasm and hard work of an extremely talented and passionate Board of Directors.

We have matched the strategic needs of the organisation with people who have skills to support the organisation's direction and our community is very lucky to have such a dedicated group of Volunteers who shape and guide this organisation.

As we move forward as a community to meet the challenges that our times present, we are continually reminded of the frailty of humanity and it is easy to be downcast about the tumultuous issues that we face globally.

It is at these times that I would ask you to reflect on your ongoing support for the programs that CanDo4Kids provides in metropolitan, rural and remote South Australia and the difference in the lives of kids and their families that can be directly attributed to your efforts. You should feel justifiably proud of your contribution to the Social Capital of South Australia.

Paul Flynn  
Chief Executive Officer

## BEQUESTS / LEGACIES

For year ending 30th June 2005  
The Late:

Clarence Richard Barber Estate  
Edna May Bradbury Estate  
Eva Lillian Wilks Estate  
George Craig Cooper Estate  
Ivan Francis Comley Estate  
Judith Burland Pearce Estate  
Muriel Haydn Jackson Estate  
Patrick Joseph Snigg Estate

We have also received funds from The Australian Executor Trustees Discretionary Charitable Trust Fund.



Play'n'Fun went outdoors,  
offering many kids some  
exciting new encounters!

# BOARD OF DIRECTORS



## DR CAROLYN PALMER

### Chairman

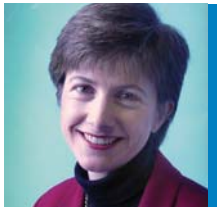
Phd., TC, Dip T (Primary) B. Ed, B. Spec Ed., M. Spec Ed, M. Ed Management, MACE.  
Senior Lecturer - School of Education, Flinders University  
Director of studies of the Doctorate of Education, Flinders University



## MR MICHAEL WALL

### Treasurer Chair-Board Finance Committee

FCA, B.Ec, MBA  
Director - Norwood Accountants



## DR NICOLA SPURRIER

### Board Member

MBBS, PhD, Dip Epidemiology FRACP, FAFPHM  
Consultant Paediatrician and Lecturer  
Dept of Paediatrics and Child Health at Flinders Medical Centre and Flinders University



## DR THERESA CASEY

### Board Member

MBBS, GDPH, FRANZCO  
Administrator and Consultant Ophthalmic Surgeon - Women's & Childrens Hospital



## MS CHRISTINE MOLITOR

### Board Member

BA (Psych/Geog, MBA, MAICD MAHRI)  
Principal Ashby Molitor Executive



## MR GRAHAM McGEAGH

### Board Member

BA VA, MBA (ADEL)  
CEO - Duncan Basheer Hannon Solicitors



## MR PAUL FLYNN

### Chief Executive Officer

Dip Fin Mkts (SIA), Grad Cert Mgmt (UA), FSIA, FAIBF, MAICD



## MR JIM DOUGLAS

### Deputy Chairman

LSCL. Notary Public  
Partner - Caldicott & Co. Solicitors



## MR ROBERT COOPER

### Board Member

Dip App Chem, AFAHRI, MAITD, MAACC, MIMCA.  
Chair - Business Enterprise Centres SA  
Practice Manager HR Consulting - Hudsons



## MS KATE MALONEY

### Secretary

B.Bus (Int'l) (USA)  
Head of Markets Ernst & Young



## MR KEVIN ROONEY

### Board Member

B.Sc (Optometry) L.O.Sc  
Grad Cert BA (Latrobe)  
Member Optometrists Association of Australia  
Member Contact Lens Society of Australia  
Fellow of the Victorian College of Optometrists  
Board Member (SPELD) (SA)



## MR NOEL CLIFFORD

### Board Member

B.COM, M.Ec, FCA  
Partner Edwards Marshall & Co



## ASSOC. PROFESSOR LINNETT SANCHEZ

### Board Member Chair-Board Community Services Committee

BA (Hons); B.Sp. Thy; M.Sc.  
Associate Professor of Audiology Flinders University



## DR SONJA LATZEL

### Board Member

MBBA, FRACS  
Visiting Medical Specialist Dept of Otolaryngology, Head of Neck Surgery  
Womens & Childrens Hospital



## MS ALICE MORRISSY

### Minute Secretary

## TREASURERS REPORT - 30TH JUNE 2005

The following abridged financial statements contain an audited Balance Sheet and Statement of Income and Expenditure for the year end 30th June 2005. A copy of the full Financial Statements can be obtained upon application to the Chief Executive Officer of CanDo4Kids-Townsend House Inc.

The Statement of Income and Expenditure shows a surplus of \$1,708,124-00. However, we are very pleased to declare a surplus before non-operating expenses and adjustments of \$2,390,709-00. Our non-operating expenses and adjustments include depreciation of \$188,157-00, an increase in provision for staff leave of \$14,472.00 and the demolition and write off of the old Townsend School buildings, to make way for Stage 3 of Townsend Park Retirement Village, of \$479,956-00.

I am delighted to be able to present this result to our members and supporters. The Board of Directors and Staff have devoted a sustained effort over the past few years to both grow the children's services substantially and to improve the financial base of the organisation so that future generations can benefit from the development of Social Capital that we have undertaken.

Future prospects look very promising and we expect a similar positive outcome in 2005/2006.



Michael Wall  
Treasurer

## DECLARATION BY THE BOARD - 30TH JUNE 2005

In the opinion of the Board the accompanying abridged financial report, comprising the Statements of Financial Performance and Financial Position present fairly the financial position of Townsend House Incorporated as at 30 June 2005 and the results for the year then ended, having been extracted from the audited financial report which is available to members upon request.

This declaration is made in accordance with a resolution of the Board and is signed for and on behalf of the Board.

Signed at Hove this 2nd day of November 2005



Board Member



Board Member

# STATEMENT OF FINANCIAL PERFORMANCE FOR THE YEAR ENDED 30TH JUNE 2005

Revenue	2005 \$	2004 \$
<b>Government</b>		
State Disability Service Office Subsidy	181,700	177,267
Commonwealth Special Education Recurrent Grant	198,307	149,938
Community Benefit SA	-	50,000
Dept Families & Communities - Equip	87,954	-
DETE Funding - Coffee Morning		290
Dept Industry & Trade	28,000	-
Dept Families & Communities - Minor capital works	9,091	-
Dept Families & Communities - Volunteer small equip	522	-
Office for Recreation and Sport	-	1,880
MESS Grant	-	92,166
MAC Sitting Fees	1,120	1,120
CEO - VMAG attendance fee	932	1,820
Grant - Department of Premier and Cabinet	11,667	10,000
<b>Other</b>		
Department of Education, Training and Employment	119,872	267,767
Profit on disposal of assets	1,822	18,838
Profit on sale of shares	16,633	6,152
Commissions and Contracts	31,920	3,885
Interest Income	78,298	42,491
Dividends	125,917	15,645
Legacies and Bequests	343,851	188,787
Trust Income	45,813	94,930
Sundry Income	12,823	8,382
Special Events	68,672	52,910
Community Groups	29,935	17,859
Fundraising	872,667	922,062
Donations	360,108	270,077
Donations - In Kind	-	30,850
Corporate Sponsorship	51,405	6,843
Development Profit	2,214,424	2,575,155
Townsend Park	151,589	45,693
<b>Total Revenue</b>	<b>5,045,042</b>	<b>5,052,806</b>

# STATEMENT OF FINANCIAL PERFORMANCE FOR THE YEAR ENDED 30TH JUNE 2005

## Profit from Ordinary Activities

Profit from ordinary activities before income tax expenses  
has been determined after:

Expenses	2005	2004
	\$	\$
Administration Costs	449,920	373,746
Assistive Technology	801	759
Children's Entertainment and Resources	86,808	83,557
Invitation Day	12,858	12,132
Lottery Prizes	186,369	122,709
Motor Vehicle Costs	67,772	57,092
Property Costs	32,532	39,393
Special Events	38,739	41,551
Depreciation	188,157	188,922
Staff Costs	1,620,505	1,450,490
Demolition of School Townsend Park	479,956	-
	172,501	45,693
	<u>3,336,918</u>	<u>2,416,044</u>
Profit from Ordinary Activities	<u>1,708,124</u>	<u>2,636,762</u>

# STATEMENT OF FINANCIAL POSITION FOR THE YEAR ENDED 30TH JUNE 2005

	2005 \$	2004 \$
<b>Current Assets</b>		
Cash assets	503,643	178,327
Receivables	462,358	483,020
Investments	<u>1,543,313</u>	<u>13,659</u>
<b>Total Current Assets</b>	<u>2,509,314</u>	<u>675,006</u>
<b>Non Current Assets</b>		
Property, plant and equipment	19,020,712	16,129,711
Investments	<u>4,827,280</u>	<u>476,933</u>
<b>Total Non Current Assets</b>	<u>23,847,992</u>	<u>16,606,644</u>
<b>Total Assets</b>	<u>26,357,306</u>	<u>17,281,650</u>
<b>Current Liabilities</b>		
Payables	616,063	203,312
Interest bearing liabilities	215,311	161,902
Provisions	<u>175,475</u>	<u>170,523</u>
<b>Total Current Liabilities</b>	<u>1,006,849</u>	<u>535,737</u>
<b>Non Current Liabilities</b>		
Interest bearing liabilities	100,245	1,878,571
Non-interest bearing liabilities	18,287,433	9,725,293
Government loan	-	28,000
Provisions	<u>38,027</u>	<u>28,507</u>
<b>Total Non Current Liabilities</b>	<u>18,425,705</u>	<u>11,660,371</u>
<b>Total Liabilities</b>	<u>19,432,554</u>	<u>12,196,108</u>
<b>Net Assets</b>	<u>6,924,752</u>	<u>5,085,542</u>
<b>Equity</b>		
Asset Realisation Reserve	1,615,918	1,615,918
Investments Reserve	499,100	368,014
Retained Earnings	<u>4,809,734</u>	<u>3,101,610</u>
<b>Total Equity</b>	<u>6,924,752</u>	<u>5,085,542</u>

**INDEPENDENT AUDIT REPORT  
TO THE MEMBERS OF  
TOWNSEND HOUSE INCORPORATED**

We have audited the abridged financial report of Townsend House Incorporated for the year ended 30 June 2005 comprised of the Statement of Financial Performance and Statement of Financial Position in accordance with Australian Auditing Standards.

The summarised financial report is derived from the Association's annual financial report. In our audit report to the members dated 2<sup>nd</sup> November 2005 on the annual financial report, we expressed the qualified opinion that it is not practical for the organisation to establish accounting controls over sources of revenue prior to their receipt. Consequently, audit procedures undertaken on the accounting treatment of revenues have only provided evidence to enable an opinion to be formed, once revenues have been received.

In our opinion, the information reported in the abridged financial report is consistent with the annual financial report from which it is derived and upon which we expressed the qualified audit opinion referred to in the previous paragraph. For a better understanding of the scope of our audit, this report should be read in conjunction with our audit report on the annual financial statements.

**PKF****PKF**  
Chartered Accountants**I J PAINTER**  
Partner

Signed at Adelaide, this 2<sup>nd</sup> day of November 2005.

## SPONSORS



## MAJOR SUPPORTERS

Answer Adelaide  
Australian Hotels Association Charity Golf Committee  
Bank SA Charitable Golf Day Committee  
Bank SA Staff & Charity Foundation  
Carbine Club of South Australia  
CMV Foundation  
Emu Cultural & Sporting Club  
eWare  
Government of South Australia  
Legion Internet  
Liquor Industry Charity Golf Day Committee  
Plumes Hair & Beauty  
Santos  
Springfield Ladies Tennis Club  
The Gully & District Cultural & Sporting Club  
TJ Events  
Tonsley Crash Repairs  
Variety SA  
Vodafone Australia



## SUPPORTERS

Australian Coffee Company  
Beaumont Tiles  
BDO Business Advisors & Accountants  
BL Shipway Pty Ltd  
CDAA  
Esplanade Hotel Social and Sports Club  
FinCats – Findon High School  
Foodland – Hove  
Frank and Hilda Perry Trust  
Grange Golf Club Ladies Sub Committee  
Hardy Milazzo Architects & Interior Designers  
Honeypot Foundation  
Institute of Chartered Accountants Australia  
Lions Club of Blackwood  
Liquor Industry Charity Golf Day  
Maid of Auckland Hotel  
Maxwell Cooper  
McDonalds Family Restaurants  
Messenger Newspapers  
Owen Sound Service  
Powerstate Credit Union  
SAGRIC International  
Stoneleigh Pty Ltd  
Thespian Social Club  
Wallis Cinema, Mount Barker  
Wavals Party Hire  
Wendy Higgins Mortgage Choice

## ACKNOWLEDGEMENTS

88.7 Coast FM Community Radio Station  
Alpine Constructions  
Apex  
Arte Grafica  
Arthritis SA  
Australian Wine Centre  
Baked Potatoes by Michael  
Bianco Building Supplies  
Blu Tulip  
Bombay Bicycle Club  
Charlesworth Nuts  
Clipsal 500  
Community Information Strategies Australia  
Credit Union Christmas Pageant  
Crusta Fruit Juice  
Dairy Farmers  
Deaf SA  
Duncan Basheer Hannon (Solicitors)  
Equity One  
Fresh FM 92.7  
G. & A. Day  
Glenelg Community Club  
Glenelg Football Club  
Glenelg Kiwanis  
Grumpy's Brewhaus  
Haigh's Chocolates  
Hans Reimer  
Life FM  
Lighthouse Public Relations  
Lions Club of Brighton  
Lions Club of Burnside  
Lions Club of Richmond  
Lloyd Morgan  
Macquarie Bank Foundation  
Mitsubishi Canteen  
Mount Horrocks Wines  
Nova Photographics  
NewLease  
One and All  
Paraplegic and Quadriplegic Association  
Piccadilly Springs  
Preceptor Alpha Chapter Beta Sigma Phi  
Premier Software  
Printskill  
Quandong Indoor Bowls Club  
Ramsay Health Care  
Royal Air Forces Association  
Rotary Club of Adelaide  
Rotary Club of Brighton  
Rotary Club of Holdfast Bay  
Rotary Club of Kidman Park  
Rotary Club of Morphetville  
Royal Adelaide Show  
Scampi's on the Beach  
Selecto Coffee  
South West Masonic Trust  
St John Ambulance- Marion Division  
Steve Bowden Outdoor Home Improvements  
Tradebart  
United Water  
United Way  
Wallis Cinema, Mount Barker  
Westminster School  
Westpac Matching Gifts Programme