



This information is confidential.

We would appreciate your feedback about our service to assist us to make improvements in the way we provide services and support.

Rate how much you agree with each statement	Completely disagree	Somewhat disagree	Neither agree nor disagree	Agree	Strongly agree	Not applicable
I am satisfied with Can:Do 4Kids.	1	2	3	4	5	N/A
Can:Do 4Kids services meet my needs.	1	2	3	4	5	N/A
It was easy to find Can:Do 4Kids services.	1	2	3	4	5	N/A
Information about the services matched my service delivery experience.	1	2	3	4	5	N/A
The wait time for service was reasonable.	1	2	3	4	5	N/A
Can:Do 4Kids services are flexible and responsive.	1	2	3	4	5	N/A
The staff have high levels of skills and expertise.	1	2	3	4	5	N/A
Can:Do 4Kids actively involves my carer or family members.	1	2	3	4	5	N/A
Planning considers my language and cultural needs.	1	2	3	4	5	N/A
I am supported and encouraged to participate in planning.	1	2	3	4	5	N/A
I am supported and encouraged to get involved in activities.	1	2	3	4	5	N/A
I have been supported to link with other organisations and services.	1	2	3	4	5	N/A
It is easy to give feedback and I understand how to make a complaint.	1	2	3	4	5	N/A
Can:Do 4Kids have been responsive to my questions or concerns	1	2	3	4	5	N/A
I would recommend Can:Do 4Kids to my family and friends.	1	2	3	4	5	N/A

What do you like most about Can:Do 4Kids?

What do you like least about Can:Do 4Kids?

How could we improve our services?

Do you have any other comments?

Would you like someone to contact you regarding the feedback you have provided on this survey? Yes

Name

Phone

Email

SMS Only

Yes

Please return this form to the Can:Do Group Feedback Officer

Online | cando4kids.com.au/feedback **Email** | feedback@candogroup.com.au **Post** | 59-61 Grange Road, Welland SA 5007